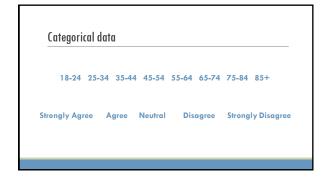
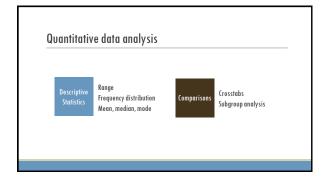
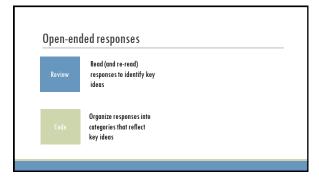


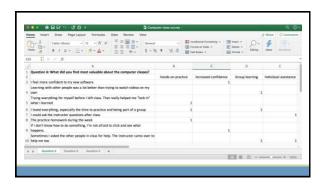


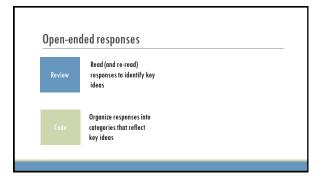
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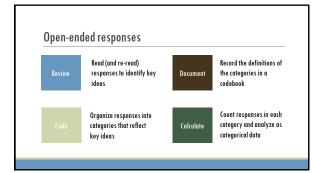


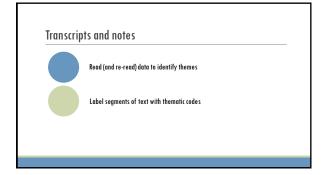












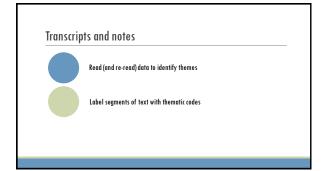
Right, so this was my first time taking a class at the library...I didn't know what to expect, really...I mean, I'm here a lot to check out books and for story time and all that. Mostly for kids' stuff, you know? But the class was...for me. I even left my kids at home! And it was cool...because...actually...I knew a couple of other people in the class. Well, I don't really KNOW them...but...you know, I see them in the children's area and we say hello. And so it was nice to be in class together too...because we'd talk and...help one another. I mean, the instructor helped too, of course. Especially when I had to miss a session...with the class starting at 5:30, I just couldn't always get the kids fed and set for the evening and all that...and still make it...to the library. But, it was a great class and I learned...! learned so much. Yep. A lot.

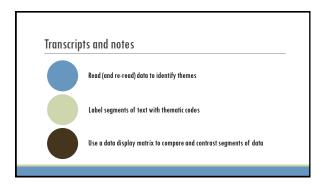
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Using other library services

Knowing other

Class scheduling





Code: Knowing other students		
Data source	Excerpt	

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Data source	Excerpt	
Interview transcript: Participant 4	And it was coolbecauseactually_it knew a couple of other people in the class. Well, I don't really KNOW thembutyou know, I see them in the children's area and we say hello. And so it was nice to be in class together toobecause we'd talk andhelp one another. I mean, the instructor helped too, of course.	

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Interview transcript: Participant 4	And it was cool_becauseactuallyI knew a couple of other people in the class. Well, I don't really KNOW thembutyou know, I see them in the children's area and we say hello. And so it was nice to be in class together toobecause we'd talk andhelp one another. I mean, the instructor helped too, of course.
Interview transcript: Participant 7	It seemed like a lot of people in the classwell, I don't know about a lotbut. It seemed like people sort of knew each other? I mean, I didn't know anyone. 50, that was sort ofawkwardI guess. I just mostly did my own thing.
Interview transcript: Instructor	I love teaching at the library, specificallybecause of thecommunity aspect, I guess. You know? People here know each otherIt's not like when I teach at [name of community college]. Not at all. Thereeveryone isthey're strangers, basically. But with the libraryclassesIt's great. The students all know each other and they just, sort of, naturally work in groupsand helpwork together and help each other. It makes the class really good.



